

APRIL 18, 2002 Premiere Conferencing Increases International Presence in Europe and Asia-Pac
Company Establishes New European Headquarters; Wins Australian Best Teleconferencing Product Award

COLORADO SPRINGS, CO; CLONAKILTY, IRELAND; SYDNEY, AUSTRALIA (April 18, 2002)- Premiere Conferencing (www.premconf.com), an industry leader in conferencing and Web-based collaboration solutions and a business unit of Ptek Holdings, Inc. (NASDAQ: PTEK; www.ptek.com), today announced it has increased its international presence in Europe and the Asia-Pac region. The company opened a new Asia-Pac operations center in Sydney, Australia in January and its new European headquarters in Clonakilty, Ireland in April. With these state-of-the-art regional operations centers, Premiere Conferencing will be able to better support its expanding customer base throughout Asia-Pac and Europe and will possess the infrastructure to significantly expand its service offerings throughout 2002. Additionally, Premiere Conferencing's ReadyConferencesm service was recognized for its outstanding quality as "Best Teleconferencing Product 2001" by the Australasian Teleconferencing Association in its automated conferencing service category.

"We are continuing to build our leadership in the international conferencing and collaboration market by increasing our global presence, expanding our customer base and gaining industry recognition for quality," said Ted Schrafft, President of Premiere Conferencing. "Our new facilities in Ireland and Australia, as well as the prestigious Best Teleconferencing Product award, illustrate the health of our business. We continue to believe that our international capabilities will be an integral component of our future success."

In the past two years, Premiere Conferencing has significantly increased its international locations and currently offers services in Canada, Australia, New Zealand, Japan, Hong Kong, Singapore, United Kingdom, Germany France and Ireland.

About Premiere Conferencing

Founded in 1984, Premiere Conferencing (www.premconf.com) is a full service, global provider of multimedia conferencing and collaboration solutions. Through innovative technology, the company is transforming the way people conduct business by offering a comprehensive suite of group communications solutions, ranging from feature-rich automated conferencing to advanced Web collaboration tools that enable users to create and interact visually over the Internet. Premiere Conferencing works with a wide variety of domestic and international organizations, including IBM Corporation, HCA-The Healthcare Company, Hewlett-Packard, Merck, Merrill Lynch, SGI, the NCAA, National Institutes of Health and UBS/PaineWebber. Premiere Conferencing is a business unit of Ptek Holdings, Inc. (NASDAQ: PTEK) and has domestic headquarters and operations centers in Lenexa, KS, and Colorado Springs, CO, and operations in Australia, Canada, France, Germany, Hong Kong, Ireland, Japan, New Zealand, Singapore, and United Kingdom.

About Ptek Holdings, Inc.

Ptek Holdings, Inc. (NASDAQ: PTEK) is a leading provider of enhanced multimedia group communications services to the global enterprise marketplace. These solutions, which include conferencing, collaboration and messaging, are marketed under the Premiere Conferencing and Xpedite brand names.

Ptek Holdings corporate headquarters is located at 3399 Peachtree Road NE, The Lenox Building, Atlanta, GA 30326. Additional information can be found at www.ptek.com.

For Investor Relations -related inquiries, please contact Eric Martin at 404-504-2461.